## BARODA GUJARAT GRAMIN BANK SUO MOTU DISCLOSURE UNDER SECTION 4 OF THE RTI ACT,2005

#### 1. ORGANISATION AND FUNCTION

		1	
S. NO.	ITEM	DETAILS OF DISCLOSURE	INFORMATION
1.1	Particulars of its organization, functions and duties [Sec 4(1)(b)(i)]	Name and address of the Organization	BARODA GUJARAT GRAMIN BANK, Address: 3 <sup>rd</sup> & 4 <sup>th</sup> Floor, Suraj Plaza-1, Sayajiganjim VADODARA : 390 005
		(ii) Head of the organization	Chairman.
		(iii) Vision, Mission and Key objectives	Vision: To become Top Ranking Regional Bank through excellence in all areas of Banking and Financial Services with Best Practices.
			<b>Mission: Inclusive economic growth through rural development with service envisioned to put a smile on each of the customer's face.</b>
			Key objectives : "Reaching out to the unreached"
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(iv) Function and duties	<ul> <li>All the officers from JMGS I to SMGS V grade of the bank, working in branches and offices have certain discretionary lending and administrative powers depending upon their positions. The Board decides the delegation of such powers of various grades of officials. These powers are revised periodically, depending upon the organization's requirement and also Government / RBI / NABARD guidelines. Bank being commercial organization, powers and duties vary according to the placement of officers/employees, grade/scale, post held, jol assigned and need of organization; in order to achieve business goal and securing satisfactory quality customer service. Whether to sanction a loan or not, is the absolute discretion of the concerned sanctioning authority of the bank and such discretion is exercised, after taking into consideration the relevant facts and circumstances of each case and Bank/ RBI/NABARD guidelines.</li> <li>1. <u>Discretionary Lending Power of Credit Committees</u></li> <li>2. Duties of clerical and subordinate staff</li> </ul>
(v) Organization Chart	Baroda Gujarat Gramin Bank operates in 22 districts of Gujarat having Branch network of 487 and Head office at Lucknow. These Branches are managed by efficient work force under the control & supervision of -08-Regional offices & Head Office. Address of Head office Organization Structure  "Baroda Gujarat Gramin Bank" has come into existence on 01.04.2019 with the amalgamation of "Baroda Gujarat Gramin Bank" and " Dena Gujarat Gramin Bank " vide Government of India Notification dated 22.02.2019 with share capital of 50% by Government of India, 15% by Government



				Shri C.M.Saini	12-09-2023	Till Date		
			Himatnagar	Shri.H.L.Bairwa	03-07-2015	26-07-2019		
				Shri.Lakhvir Singh	17-06-2019	07-10-2019		
				Shri.Sanjay M.Kabad	16-10-2019	23-12-2022		
				Shri.Maruti Ranjan Tiwari	23-12-2022	Till Date		
			Mehsana	Mr.Vijaykumar P Parmar	01-08-2018	26-07-2019		
				Mr.Natvarsinh L Vaghela	27-07-2019	31-03-2023		
				Mr.Debiprasad Mohanty	01-04-2023	09-05-2024		
			Patan	Ashok L Goswami	05-07-2018	26-07-2019		
				Krishna Prashad A.	17-06-2019	06-07-2022		
				Ranjeet Singh Meena	20-09-2022	Till Date		
			Bhuj	Vrajesh Dave	26-06-2016	26-07-2019		
				Sanjay Kabad,	17-06-2019	14-10-2019		
				Jayraj P Rathod,	11-10-2019	26-01-2021		
				Pradip Nanalal Joshi (Incharge),	27-01-2021	23-08-2021		
				Maruti Ranjan Tiwari,	24-08-2021	22-12-2022		
				Dineshkumar S Parmar,	21-12-2022	to till date.		
1.2	Power and duties of its officers and employees [Sec 4(1) (b)(ii)]	Powers and duties of officers (administrative, financial and judicial) Power and duties of other employees	All the officer positions. The Directors of the requirement and	ails please visit https://bggb.in/offices-branches.p rs have certain financial powers and admin e delegation of financial powers of various grad the Bank, which is revised from time to tir and also Government / RBI / NABARD guidelin in to sanction a loan or otherwise on merits of e	nistrative powers deper des of officials is decided me, depending upon th nes. The concerned sand	d by the Boar ne organizatio		
		(iii) Rules/ orders under	Duties of the Officers and Employee of Baroda Gujarat Gramin Bank is governed by <u>Baroda Gujar</u> <u>Gramin Bank (Officers and Employees) Service Regulation, 2019</u> Duties of Executives on deputation from Sponsor bank, including the Chairman, General Mana					

		(iv) Exercised	etc., is governed by the extant Service Regulations of Sponsor Bank i.e. Bank of Baroda.
		(v) Work allocation	
1.3	Procedure followed in decision making process [Sec 4(1)(b)(iii)]	Process of decision making Identify key decision making points	There is a well-defined system in the Bank regarding decision making process. Lending and administrative decisions are taken at various levels from JMGS I to Top Executive grade Scale V and also by Administrative Head and General Manager & Chairman depending upon their positions as per the discretionary lending powers delegated to them by the Board. Branches receive applications for credit facilities and recommend to the appropriate sanctioning authority. In the case of major retail loan products, applications are processed at branches and Centralized Credit Processing Cells (RLF) at select centers. There is a well-defined organizational structure and clear system of accountability based on RBI / CVC guidelines. All credit decisions approved by any sanctioning authority are reported to the next higher authority for control purpose. The system of exercising proper delegation of power and submission of control reports is in place and they are monitored by control officers and through internal inspection
		(ii) Final decision making authority	Board of Directors
		(iii) Related provisions, acts, rules etc.	The important policies of the Bank are as follows, which can be viewed on following link          Banking Ombudsman Policy         Cheque collection Policy         Comprehensive Compensation Policy         Customer Protection Policy         Grievance Redressal Policy         Policy on Insurance business and soliciting
		(iv) Time limit for taking a decisions, if any	Time limit for taking a decisions is as prescribed in the above stated policies. However, decisions are taken on time bound manner
		(v) Channel of supervision and accountability	The channel of supervision and accountability is as per the organizational structure of the Bank and every Officer is accountable towards duties assigned by higher authorities from time to time.

1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]	(i)Nature of functions/ services offered	Head Office decides the rates to be offered by the Bank for the deposits, for different tenures which are displat in the Bank's website and also at the branches. Regarding the advance, again the Head Office takes a deci- on introduction of various loan products and details of which are available in the website as well as at the branc- Head Office also decides about the rates of interest for various advances which again are available on our web and also at the offices / Branches of the B Whether to sanction a loan or not, is the absolute discretion of the concerned sanctioning authority of the E and such discretion is exercised, after taking into consideration the relevant facts and circumstances of each ca
		(ii) Norms/ standards for functions/ service delivery	
		(iii) Process by which these services can be accessed	
		(iv) Time-limit for achieving the targets	
		(v) Process of redress of grievances	Complaint may be filed online through "Complaints" <u>https://bggb.in/complaints.php</u> tab at Bar website. Grievance Redressal Policy is available on above link.
1.5	Rules, regulations, instructions manual and records for	i. Title and nature	Baroda Gujarat Gramin Bank (Officers and Employees) Service Regulations, 2019, Baroda Guja Gramin Bank (Employees) Pension Regulations, 2018 and other circulars related to Pensioner

	discharging functions [Section 4(1)(b)(v)]	of t record/ manual/instruc		the ruction.	available on bank official website. Baroda Gujarat Gramin Bank (Officers and Employees) Service Regulation, 2019
		ii.	List of	Rules,	Baroda Gujarat Gramin Bank Bank Employee's Pension Regulations-2018
			regulations,	Ruies,	Baroda Gujarat Gramin Bank Bank Employee's Provident Fund Trust Rules
			Instructions manuals	and	Guidelines on Sexual Harassment of Women at Workplace (Prevention, prohibition and Redressal) COMMITTEE TO LOOK INTO COMPLAINT REGARDING SEXUAL HARASSMENT OF WOMEN AT WORKPLA
			records.		Apart from the above the manuals, circulars and policies of the Bank used by the Officers/Employees
		iii. Acts / Rules manuals etc.		manuals	for discharging various functions are available at Bank's intranet. These are meant for Bank's internal circulation.
1.6	Categories of documents held by the authority under its control [Section 4(1)(b) (vi)]	i.	Categories documents	of	The documents obtained/executed at the time of lending by the customers / borrowers / guarantors etc for availing Bank's services are available with branches/ offices of Bank.
1.0		ii. Custodian of documents/ categories			Documents such as account opening form, safe locker agreement, KYC and other documents of Bank's costumers, which are of commercial value is available with the Branch/offices, under fiduciary relationship and can be shared with the concerned costumer.
					Custodian of documents for loan documents, account opening form, safe locker agreement, KYC and other documents of Bank's costumers is Branch.
					Custodian of documents for other documents such as staff related Circular policies etc. is, Regional Office & Head Office.
1.7		(i) Coເ	Name of Incil, Committe	Boards, e etc.	Details of Board of Directors can be viewed by clicking on the link <u>https://bggb.in/board-of-</u>

Boards, Councils, Committees and other Bodies constituted as part of the Public Authority	<ul><li>(ii) Composition</li><li>(iii) Dates from which</li></ul>	<ul> <li><u>directors.php</u> of the Bank's official website.</li> <li>Compositions of Board is governed by section 09 of THE REGIONAL RURAL BANKS ACT, 197 which is as follows,</li> </ul>
[Section 4(1)(b)(viii)]	constituted	<ul> <li>9. Board of Directors.—(1) The Board of directors shall consist of the Chairman appointed under sub-section (1) of section 11, and the following other members, namely:—</li> </ul>
	<ul><li>(iv) Term/ Tenure</li><li>(v) Powers and functions</li></ul>	(a) two directors, who are not officers of the Central Government, State Government, Reserve Bank National Bank, Sponsor Bank or any other bank, to be nominated by the Central Government [Provided that no person shall be nominated as a director, if he is already a director on the Board of any other Regional Rural Bank;]
		(b) one director, who is an officer of the Reserve Bank, to be nominated by that Bank;
		<ul><li>(c) one director, who is an officer of the National Bank, to be nominated by that Bank;</li><li>(d) two directors, who are officers of the Sponsor Bank, to be nominated by that Bank;</li><li>and</li></ul>
		(e) two directors, who are officers of the concerned State Government, to be nominated by the Government:
		As per section 10 of THE REGIONAL RURAL BANKS ACT, 1976, A director nominated und clause (a) of sub-section (1) of section 9 shall hold office during the pleasure of the Central Government and for such term, not exceeding three years, from the date on which he assumes h office, as the Central Government may specify at the time of his nomination and shall be eligible for re nomination: Provided that no such director shall hold office either continuously or intermittent for a period exceeding six years.]
		For further details copy of THE REGIONAL RURAL BANKS ACT, 1976 is enclosed herewith , line to visit the same is https://lddashboard.legislative.gov.in/sites/default/files/A1976-21.pdf
		Bank functions through various committees and such committees advise the Bank on various issue

			The committees includes :
			<ul> <li>Tender Committee,</li> <li>Premises Committee,</li> <li>Investment Committee,</li> <li>Fraud detection Committee,</li> <li>Asset Liability Committee,</li> <li>HOCC committee for credit,</li> <li>Audit Committee of the Board,</li> <li>Risk Management Committee,</li> </ul>
		(vi) Whether their meetings are open to the public?	The Public are not entitled to participate on the above committees and minutes are not accessible to public Further Public may also refer to "Annual Report" <u>https://www.bggb.in</u> & "Balance Sheet"
		(vii) Whether the minutes of the meetings are open to the public?	https://www.bggb.in of the Bank for more details.
		(viii) Place where the minutes if open to the public are available?	
1.8	Directory of officers and employees [Section 4(1) (b) (ix)]	(i) Name and designation	A directory of officers and employees with cadre, place of posting may be seen in following link. Efforts are mad to keep the same updated from time to time <b>Directory of officers and employees</b>

		(ii) Telephone , fax and email ID	Details of Head Office, Regional Office & Branches along with address and contact details are available on the official web site of the bank <u>https://bggb.in/offices-branches.php</u>
	Monthly Remuneration received by officers & employees including system of compensation [Section 4(1) (b)	(i) List of employees with Gross monthly remuneration	A directory of officers and employees with cadre, place of posting, gross monthly emoluments may be seen in following link. Efforts are made to keep the same updated from time to time. <b>Directory of officers and employees</b>
	(x)]		Scales of Pay of Officers :
			Scale I = Rs.36000 - 1490/7 - 46430 - 1740/2 - 49910 - 1990/7 - 63840
			Scale II =Rs.48170 - 1740/1 - 49910 - 1990/10 - 69810
			Scale III = Rs.63840 - 1990/5 - 73790 - 2220/2 - 78230
			Scale IV =Rs.76010 - 2220/4 - 84890 - 2500/2 - 89890
			Scale V = Rs.89890 - 2500/2 - 94890 - 2730/2 - 100350
			Clerical Staff :
			Rs.17900 - 1000/3 - 20900 - 1230/3 - 24590 - 1490/4 - 30550 - 1730/7 - 42660 - 3270/1 - 45930 - 1990/1 - 47920
			Subordinate Staff :
			Rs.14500 - 500/4 - 16500 - 615/5 - 19575 - 740/4 - 22535 - 870/3 - 25145 - 1000/3 - 28145 [20 Years]

(ii) System of compensation as	Statutory Benefits:
provided in its regulations	Pension, Gratuity, Provident Fund (PF), NPS and Maternity Leave of 06 month : Female employees receive paid leave during pregnancy and childbirth, Paternity Leave of 15 days during 06 months from the date of birth of child, Privilege Leave, Sick Leave etc. as prescribed in service regulation.
	Additional perks provided by employers:
	Group Medical Insurance, Personal Accident Insurance, Travelling Allowance, LTC, Transport allowance, Transfe allowances, Petrol Allowances, Newspaper, Entertainment etc. is also paid to staff members.

(ii) Address, telephone				
numbers and email ID of	Office	Name & Address of CPIO	Telephone No.	e-mail ID
each designated official.	Head Office:Vadodara	Mr.Surendra Prasad Singh Assistant General Manager Head Office : Vadodara	0265-2361210	ho@barodagujaratrrb.co.in
	BHUJ Region	Mr.D.S.Parmar Regional Manager Baroda Gujarat Gramin Bank Regional Office : Bhuj Region Near Shiv Krupa Nagar Gate College Road, BHUJ-KUTCH : 370 001	02832- 225137	robhuj@barodagujaratrrb.co.in
	GODHRA Region	Mr.L.S.Patel Regional Manager Baroda Gujarat Gramin Bank Regional Office : Godhra Region Mahavir Jain Society GODHRA : 389 001	02672- 244834	rogodh@barodagujaratrrb.co.i
	HIMATNAGAR Region	Mr.Maruti Ranjan Tiwari Regional Manager Baroda Gujarat Gramin Bank Regional Office : Himatnagar Region Opp : Civil Hospital HIMATNAGAR : 383 001 Dist : Sabarkantha	02772- 240240	rohima@barodagujaratrrb.co.i
	MEHSANA Region	Mr.Debi Prasad Mohanty Regional Manager Baroda Gujarat Gramin Bank Regional Office : Mehsana Region First Floor, Shop 124-A,B.C &125 to 131 Avsar Plaza Building, Radhanpur Road MEHSANA :384205	9512014549	romehs@barodagujaratrrb.co.
	PATAN Region	Mr.Ranjeet Singh Meena Regional Manager Baroda Gujarat Gramin Bank Regional Office : Patan Region 2 <sup>nd</sup> Floor, Sardar Complex, Opp : B Division Police Station B/h New S.T Stand, Nr. Sidhpur Char Rasta PATAN : 384265	02766- 230915	ropata@barodagujaratrrb.co.ii
	SURAT Region	Mr.Vishnu Mohan Bordia Regional Manager Baroda Gujarat Gramin Bank Regional Office : Surat Region 308, City Centre,Yogi Chowk Varachha, SURAT : 395006	0261- 3512967	rosura@barodagujaratrrb.co.ir
	VADODARA Region	Mr.Netra Mani Regional Manager Baroda Gujarat Gramin Bank Regional Office : Vadodara Region 101/A, B.N Chambers 1 <sup>st</sup> Floor, Opp : Welcome Hotel, R.C.Dutt Road, Alkapuri VADODARA : 390005	0265- 2310940	rovado@barodagujaratrrb.co.i
		VADODARA : 390003	02622	

1.11	No. Of employees against whom Disciplinary action has been proposed/ taken (Section 4(2))	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	-03-
		(ii) Finalized for Minor penalty or major penalty proceedings	-03-
1.12	Programmes to advance understanding of RTI	(i) Educational programs	Baroda Gujarat Gramin Bank organizes session on RTI awareness at regular interval for proper understanding / awareness of RTI act.
	(Section 26)	(ii)Efforts to encourage public authority to participate in these programs	RTI letters, emails communications are sent to all the Regional offices and circulars are issued from time to time.
		(iii)Training of CPIO /APIO	NIL
		(iv) Update & publish guidelines on RTI by the Public Authorities concerned	Bank updates and publishes guidelines on RTI on regular intervals. Last updated on 16.05.2024
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]		Orders are being issued at management call/ as per banks requirements under obligation of banks transfer policy and as per CVC guidelines at decentralized structure level. Copies of the same is uploaded on the website (Click Here to Download)

## 2. Budget and Programme

5. No.	Item	Details of disclosure	Remark	s	
1	Budget allocated to each agency including all plans, proposed	(i) Total Budget for the public authority	3222836	(FY 2023-24) amount in Thousand ('000)	
				Particulars	F.Y 2023-24 (Amt.in '000)
	expenditure and reports on disbursements made	(ii) Budget for each agency	i.	Payment to and provisions for employees	2253784
	etc. [Section 4(1)(b)(xi)]	and plan & programmes	ii.	Rent, Taxes and Lighting	122148
			iii.	Priniting and Stationery	15057
			iv.	Advertisement and Publicity	1011
			۷.	Depreciation on Bank's property	80036
			vi.	Directors fees, allowances & expenses	17
		(iii) Proposed expenditures	vii.	Auditors' fees and expenses (including Branch Auditors' fees and expenses)	9340
			viii.	Law Charges	21914
			ix.	Postage, Telegrams, Telephone etc.	9175
		(iv) Revised budget for each	х.	Repairs and maintenance	5393
		agency, if any	xi.	Insurance	184761
			xii.	Other Expenditure	520200
				TOTAL	3222836
		(v) Report on disbursements made and place where the related reports are available	Please	refer Annual Audit Report, <u>https://www.bggb.in</u>	

Foreign and domestic tours (F. No. 1/8/2012- IR dt.	(i) Budget	There is no separate Budget for Foreign tours. This is met out of the General Budget
11.9.2012)	Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department.	2. Mumbai 29.01.2024 3. Mumbai 09.02.2024 4. Gandhinagar 15.02.2024
	The number of members in the official delegation Expenditure on the visit	<u>Visits of General Manager (Last Quarter 2023-24)</u> Ahmedabad 16.02.2024
	Information related to procurements Notice/tender enquires, and corrigenda if any thereon, Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, The works contracts concluded – in any such combination of the above- and The rate /rates and the total amount at which such procurement or works contract is to be executed.	

2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]	(i)Name of the programme of activity	There are no subsidy programmes or plans for lending activities of the Bank as a whole, except targets for priority sector lending. There are different schemes for advances of the Bank and the terms and conditions are already available in th Bank's However all govt. sponsored schemes/ Programmes are being implemented in true spirit by the bank for the public benef and being monitored by bank's financial inclusion dept. Bank is acting as channel to provide govt. subsidies to the public
		(ii) Objective of the programme	Not applicable
		(iii)Procedure to avail benefits	Not applicable
		(iv)Duration of the programme/ scheme	Not applicable
		(v) Physical and financial targets of programme	Not applicable
		(vi)Nature/scale of subsidy/amount allotted	Not applicable
		(vii)Eligibility criteria for grant of subsidy	Not applicable
		(viii) Details of beneficiaries of subsidy programme (number, profile etc)	Not applicable
2.4	Discretionary and non- discretionary	(i)Discretionary and non- discretionary grants/allocations	Not applicable

		to State Govt./ NGOs/other institutions	
		(ii)Annual accounts of all legal entities who are provided grants by public authorities	Not applicable
2.5		Concessions, permits or authorizations granted by public authority	Not applicable
	by the public authority [Section 4(1) (b) (xiii)]	For each concessions, permit or authorization granted Eligibility criteria Procedure for getting the concession/ grant and/ or permits of authorizations Name and address of the recipients given concessions/ permits or authorizations Date of award of concessions /permits of authorizations	Not applicable
2.6	CAG &PAC paras [F.No. 1/6/2011- IR dt. 15.4.2013]	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	Audited Report 2022-23, <u>https://www.bggb.in</u>

## 3. Publicity Band Public interface

S.No.	ltem	Details of disclosure	F	Remarks
8.1	Particulars for any arrangement for	Arrangement for consultations with or representation by the members of the	Following information is ea	asily accessible by Citizen:
	consultation with or	public	Home	https://bggb.in/
	representation by the		About us	https://bggb.in/about.php
	members of the public in	(i) Relevant Acts, Rules, Forms and	Our Schemes	https://bggb.in/loan-schemes.php
	relation to the formulation	other documents which are normally	Recruitment	https://bggb.in/recru.php
	of policy or implementation	accessed by citizens	Photo Gallery	https://bggb.in/events.php
	there of [Section 4(1)(b)(vii)]		RTI	https://bggb.in/rti-act-2.php
			Interest Rates	https://bggb.in/interest-rate.php
	[F No 1/6/2011- IR dt.		DEAF List	https://bggb.in/unclaimed-deposits.php
	15.04.2013]		Contact Us	https://bggb.in/offices-branches.php
			Annual Report	https://bggb.in/webdata/pdf/Annual%20Report%202022-
				<u>23.pdf</u>
			Complaints	https://bggb.in/complaints.php
			Board of Directors	https://bggb.in/board-of-directors.php
			Bank's Commitment to	https://bggb.in/webdata/pdf/bank-commitment-to-
			Customers	<u>customers.pdf</u>
			Tender	https://bggb.in/tenders.php
			News & Events	https://bggb.in/announcements.php
			Grievance Redressal Policy	https://bggb.in/complaints.php
			Service Charge	https://bggb.in/webdata/downloads/service%20charges.p
				df
			ATM Card	https://bggb.in/rupay-card.php

	Arrangements for consultation with or representation by Members of the public in policy formulation/ policy implementation Day & time allotted for visitors Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants Public- private partnerships (PPP) (i) Details of Special Purpose Vehicle (SPV), if any	There is no arrangement for consultation with the members of Public in formulating any of the Policies of the bank. However the Board of the Bank includes directors from various disciplines as nominated by the Government of India in consultation with Reserve Bank of India/NABARD. As per the present arrangement, the shareholders if any can raise issues concerning policies in Board Meetings. Further the Bank's Annual results is published in Newspapers and uploaded on Bank's official website for information of public at a larger, as well as the shareholders Not applicable
	(ii) Detailed project reports (DPRs)	Not applicable

		(iii) Concession agreements.	Not applicable
		(iv) Operation and maintenance manuals	Not applicable
		(v) Other documents generated as part of the implementation of the PPP	Not applicable
		(vi) Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorization from the government	Not applicable
		(vii) Information relating to outputs and outcomes	Not applicable
		(viii) The process of the selection of the private sector party (concessionaire etc.)	Not applicable
		(ix) All payment made under the PPP project	Not applicable
3.2	Are the details of policies / decisions, which affect	Publish all relevant facts while formulating important policies or announcing decisions which affect	Not applicable

	-	public to make the process more interactive;		
		(i)Policy decisions/ legislations taken in the previous one year		
		(ii) Outline the Public consultation process	Not applicable	
		(iii) Outline the arrangement for consultation before formulation of Policy.	Not applicable	
3.3	information widely and in such form and manner	Use of the most effective means of communication (i) Internet (website)	Internet	
3.4	information manual/ handbook [Section 4(1)(b)]	available in	https://bggb.in/rti-act-2	<u>php</u>
				material can be obtained by citizen after payment of requisite fee a 4 and 05 of RTI rules 2005, from the office of CPIO
 	Whether information	List of metericle evailable	Home	https://bggb.in/
3.5	manual/ handbook available	List of materials available	About us	https://bggb.in/about.php
			Our Schemes	https://bggb.in/loan-schemes.php

free of cost or not [Section (i) Free of cost	Recruitment	https://bggb.in/recru.php
4(1)(b)]	Photo Gallery	https://bggb.in/events.php
	RTI	https://bggb.in/rti-act-2.php
	Interest Rates	https://bggb.in/interest-rate.php
	DEAF List	https://bggb.in/unclaimed-deposits.php
	Contact Us	https://bggb.in/offices-branches.php
	Annual Report	https://bggb.in/webdata/pdf/Annual%20Report%20202
		<u>23.pdf</u>
	Complaints	https://bggb.in/complaints.php
	Board of Directors	https://bggb.in/board-of-directors.php
	Bank's Commitment to	https://bggb.in/webdata/pdf/bank-commitment-to-
	Customers	<u>customers.pdf</u>
	Tender	https://bggb.in/tenders.php
	News & Events	https://bggb.in/announcements.php
	Grievance Redressal Policy	https://bggb.in/complaints.php
	Service Charge	https://bggb.in/webdata/downloads/service%20charges
		df
	ATM Card	https://bggb.in/rupay-card.php

(ii) At a reas medium	onable cost of the For <u>http</u>	materials available <u>s://bggb.in/webdata/downloads</u>	ost please refe nk's official website.
	I		

#### 4. <u>E. Governance</u>

S .No.	Item	Details of disclosure	Remarks
4.1	Language in which Information Manual/ Handbook Available [F	(i) English	Yes
	No. 1/6/2011- IR dt. 15.4.2013]	(ii) Vernacular/ Local Language	In process of updating manual in Hindi.
4.2	When was the information Manual/Handbook last updated? [F.No. 1/6/2011-IR dt 15.4.2013]	Last date of Annual updation	16-05-2024
4.3	Information available in electronic form [Section 4(1)(b)(xiv)]	(i) Details of information available in electronic form	Please refer point no 3.5 as mentioned above
		(ii) Name/ title of the document/record/ other information	
		(iii) Location where available	
4.4	Particulars of facilities available to citizen for	(i) Name & location of the faculty	Online from official website, link to access the same is, <u>https://www.bggb.in</u> for details of information please refer point no 3.5 as mentioned above.
	obtaining information [Section 4(1)(b)(xv)]	(ii) Details of information made available	
		(iii) Working hours of the facility	10:00 AM to 05:00PM

(iv) Contact nerson & contact datails (Phone	Office	Name & Address of CPIO	Telepho ne No.	e-mail ID
<ul><li>(iv) Contact person &amp; contact details (Phone, fax email)</li></ul>	Head Office:Vadod	Mr.Surendra Prasad Singh Assistant General Manager	0265-	ho@barodagujaratrrb.co.in
	ara	Head Office : Vadodara	2361210	
	BHUJ Region	Mr.D.S.Parmar Regional Manager Baroda Gujarat Gramin Bank Regional Office : Bhuj Region Near Shiv Krupa Nagar Gate College Road, BHUJ-KUTCH : 370 001	02832- 225137	robhuj@barodagujaratrrb.co.in
	GODHRA Region	Mr.L.S.Patel Regional Manager Baroda Gujarat Gramin Bank Regional Office : Godhra Region Mahavir Jain Society GODHRA : 389 001	02672- 244834	rogodh@barodagujaratrrb.co.in
	HIMATNAGAR Region	Mr.Maruti Ranjan Tiwari Regional Manager Baroda Gujarat Gramin Bank Regional Office : Himatnagar Region Opp : Civil Hospital HIMATNAGAR : 383 001 Dist : Sabarkantha	02772- 240240	rohima@barodagujaratrrb.co.in
	MEHSANA Region	Mr.Debi Prasad Mohanty Regional Manager Baroda Gujarat Gramin Bank Regional Office : Mehsana Region First Floor, Shop 124-A,B.C &125 to 131 Avsar Plaza Building, Radhanpur Road MEHSANA :384205	9512014 549	romehs@barodagujaratrrb.co.in
	PATAN Region	Mr.Ranjeet Singh Meena Regional Manager Baroda Gujarat Gramin Bank Regional Office : Patan Region 2 <sup>nd</sup> Floor, Sardar Complex, Opp : B Division Police Station B/h New S.T Stand, Nr. Sidhpur Char Rasta PATAN : 384265	02766- 230915	ropata@barodagujaratrrb.co.in
	SURAT Region	Mr.Vishnu Mohan Bordia Regional Manager Baroda Gujarat Gramin Bank Regional Office : Surat Region 308, City Centre,Yogi Chowk Varachha, SURAT : 395006	0261- 3512967	rosura@barodagujaratrrb.co.in
	VADODARA Region	Mr.Netra Mani Regional Manager Baroda Gujarat Gramin Bank Regional Office : Vadodara Region 101/A, B.N Chambers 1 <sup>st</sup> Floor, Opp : Welcome Hotel, R.C.Dutt Road, Alkapuri VADODARA : 390005	0265- 2310940	rovado@barodagujaratrrb.co.in

			VALSAD Region	Mr.C.M.Saini Regional Manag Baroda Gujarat Regional Office 3 <sup>rd</sup> Floor, Aditya Station Road,VA	Gramin Bank : Valsad Regio Chambers	'n	02632- r 253790	ovals@barodag	gujaratrrb.co
4.5	Such other information as may be prescribed under section 4(i) (b)(xvii)	(i) Grievance redressal mechanism	<u>https://bg</u>	gb.in/compla	aints.php				
		(ii) Details of applications received under RT	1	01.01.2024 to 31.03.2024		2024	01.04.2023 to 31.12.2023		023
		and information provided		(Last Qua	(Last Quarter)				
			Particular	Received	Disposed	Pending	Received	Disposed	Pending
			RTI Application	n 30	28	2	94	92	2
			Appeal	5	4	1	9	9	00
		(iii) List of completed schemes/ projects/ Programmes (iv) List of schemes/ projects/ programme underway	Loan for Agr Loans for Fo Baroda Guja Baroda Guja Baroda Guja Baroda Guja Baroda Guja Baroda Guja Baroda Guja Baroda Guja Baroda Guja Financing un Credit Linkag Baroda Guja	rat Kisan Credii iculture Machin od Processing a rat SRTO Loan rat Car Loan to rat Car Loan to rat Advance ag rat Advance ag rat Arogyadhar rat Housing Loa rat Education L rat Personal Lo rat Personal Lo rat SME Ioan pa der MUDRA Loa ge scheme for S rat Term Loan der PM KUSUM der Agriculture	ery / Equipm and Agro Pro- Scheme Farmers/ Pu ainst Propert n Loan Schei an for Public st Future Rer oan an ack an scheme SHGs scheme for S	ducts Iblic Ty me It Receivab			

	(v) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract									
				Annual Report – Baroda Gujarat Gramin Bank(bggb.in) "Publications Tab						
				https://bggb.in/webdata/RTI/FAQ_RTI.pdf						
		Any other information such as Citizen's C	harter	Under process						
		b) Result Framework Document (RFD)		Not applicable						
		c) Six monthly reports on the		Not applicable						
		d) Performance against the benchmarks the Citizen's Charter	set in	Not applicab	le					
4.6	Receipt & Disposal of RTI	(i) Details of applications received	ved and		01.01.2024 to 31.03.2024			01.04.2023 to 31.12.2023		
	applications & appeals [F.No	disposed			(Last Quarter)					
	1/6/2011-IR dt. 15.04.2013]			Particular	Received	Disposed	Pending	Received	Disposed	Pending
				RTI Application	30	28	2	94	92	2

		(ii) Details of appeals received and orders		01.01.2024 to 31.03.2024			01.04.2023 to 31.12.2023		
		issued	Particular	(Last Quarter)					
				Received	ved Disposed	Pending	Received	Disposed	Pending
			Appeal	5	4	1	9	9	00
1.7	Replies to questions asked in the parliament [Section 4(1)(d)(2)]	Details of questions asked and replies given	No such question asked during 2023-24.						

# 5. Information as may be prescribed

No.	ltem	Details of disclosure	Remarks		
5.1	may be prescribed [F. No.	Name & details of Current CPIOs & FAAs Earlier CPIO & FAAs from 1.1.2019	Details of CPIO at Head Office Baroda Gujarat Gramin Bank		2019 i.e. from the d
	No. 1/6/2011- IR dt.		СРІО	FROM	TILL
	15.4.2013]		Shri Samira Ranjan Panda	01-04-2019	13-03-2020
			Shri Anil Kumar Singh	14-3-2020	28-06-2021
			Shri R.L.Chauhan	26-07-2001	18-01-2023
			Shri M.A.Gadiwala	19-01-2023	29-2-2024
			Shri Arvind Kumar Sharma	16-03-2024	31-3-2024
			Shri Surendra Prasad Singh	01-04-2024	Till date
			FAA	FROM	TILL
			Shri.Vineet K Dudeja	01-04-2019	23-07-2020
			Shri Prabhat K Sharma	24-07-2020	18-01-2023
			Shri R.L.Chauhan	19-01-2023	31-07-2023
			Shri Rajesh Kumar Arora	17-08-2023	Till date
		Details of third party audit of voluntary	This is the first audit.		

Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD Date of appointment	Shri Sudarshan Ganji Senior Manager, Head Office Address: Baroda Gujarat Gramin Bank, Head Office, 3 <sup>rd</sup> & 4 <sup>th</sup> Floor,, Suraj Plaza-1, Sayajiganj, VADODARA : 390 005.
Name & Designation of the officers	
Consultancy committee of key stake holders fo advice on suo-motu disclosure Dates from whicl constituted	<b>r</b> We are in process of formation of Consultancy committee of key stake holders for nadvice on suo-motu disclosure.
Name & Designation of the officers	
	We are in process of formation of Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI.
Dates from which constituted	

## 6. Information Disclosed on own Initiative

S. No.	Item	Details of disclosure	Remarks
6.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain		Please refer point no 3.5
	information		
	·	·	·
6.2	Guidelines for Indian Government Websites (GIGW) is followed (released in February 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievance and Pensions, Govt. Of India)	and its validity. Does the website show the certificate on the Website?	We are in process of obtaining STQC certificate. Bank had initiated the process of getting the certification . However, during the preparation of the documents for the certification, Bank staff got in touch with the STQC officials and they had informed us that this particular certification is for GOI websites only. In other words, the websites with domain names ending with gov.in or nic.in or edu.in or similar domains are eligible for the certification. And since our Bank's website is having .in, .com, .co.in domain names, we are not eligible for the same. The same is mentioned in the Guidelines for Indian Govt Websites - GI GW2018_Rel eased version.pdf under point 2

(page no 23 to 31). The document is linked here - h ttps://www.s c.gov.in/sites/ default/files/G uidelines%2 or%20Indian%20Govt%20 Websites%20- %20GIGW2018 Released% 20version pdf
%20GIGW2018_Released% 20version.pdf